

Issue Priority	Issue Ref	Issue Title	Issue Description	Issue Owner	Issue Due date	Action Title	Action Description	Action Owner	Action due date	Action Status	Issue Status	Over all Status	Lessons Learned Initiated
Red	SRR-I001	Metro - 2GT fleet crack propagation (Suspension of all services from 13 November and 21 March).	Temporary repairs were being made to the 2GT fleet, pending all trams having the full repair undertaken which is in progress. The temporary repairs can no longer be assured as being sufficient for the safe operation of the tram.	Exec Director TfWM	Dec-21	Repair programme	<p>Programme for repair of 2G trams in Wednesbury and Gemini has been closely monitored and progress shared. The option to repair in Wednesbury is no longer available as the depot expansion continues and the next step requires an off-site location. Dudley VLR is the first choice, but commercial discussions with CAF are working towards securing the off site location within the next month.</p> <p>During suspension of services - communication with all customers and stakeholders on disruption, ensuring bus and rail operators accept Metro tickets, cease of trading in metro passes and direction of customers to bus/rail tickets. Working with rail and bus operators to strengthen services for increased passenger numbers to ensure public transport options for affected customers</p>	MMA	Ongoing	Open at Risk	Open at Risk	Open	
	SRR-I002	Metro - 3GT fleet; Compromised bolt identified on the fleet	Failure to articulation cover plate bolts preventing trams from running in service	Exec Director TfWM	Mar-22	Repair programme	3GT Quality issues have been resolved and the programme is closed.	MMA	Complete	Complete	Closed	Closed	
Red	SRR-I003	TfWM - Technical Financial Breach	A transport project has seen accrued value of works instructed and undertaken exceed the approved budget. This is an indication of a weakness in cost control practices, and represents a breach of financial regulations.	Exec Director TfWM	Dec-22	Breach of Financial Regulations	Independent investigation to be undertaken into the breach, to identify and correct any control failures, and to help minimise the risk of re-occurrence.	Exec Dir Finance	Ongoing	Open On Track	Open on Track	Open	